



**the mungo  
foundation**

life justice community

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## **Learning Disability**

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### **Assisi House**

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**Assisi House**  
41 Easterhill Street, Tollcross, Glasgow G32 8LN  
Tel: 0141 778 6445  
Email: [assisihouse@themungofoundation.org.uk](mailto:assisihouse@themungofoundation.org.uk)

“

**I have a better life now**

”

# Service User Charter

**Each service user will have the right to:**

**be treated as an individual**

**dignity, privacy and respect**

**participate in the planning  
of your care or support plan**

**receive care or support  
appropriate to your needs**

**expect confidentiality at all times**

**independence and accountability  
for your own actions**

**undertake individual tasks**

**equal opportunities in relation to services**

**access a formal complaints procedure  
and to be represented by a friend or advisor  
if you so wish**

# Assisi House

Assisi House Project which was established in 1984, is a small residential care home within a converted housing association property. It is home to eight adults who have a learning disability and associated physical disabilities. In addition to this a dedicated staff team also provide a housing support service to two former residents who have now moved in to their own tenancy nearby.

# Referral Criteria

Assisi House provides a service for adults of 18 years upwards who have a learning disability. Referrals are made by local authority Care Managers using the single shared assessment process. Service users will be invited to visit the project prior to moving in. This will support service users to get to know staff and other service users and to ensure that they are confident that the service will meet their needs.

# Services Offered

A comfortable safe place to live with a high standard of care and support

A single room

A flexible service which meets the service users developing needs

A named key worker

A person-centred support plan developed with the service user which recognises their rights, needs and choices

Trained staff who will support the service user in a competent, professional and flexible manner

Support to enable the service user to expand their capabilities and achievements by accessing a range of community services, resources and activities

Support to enable the service user to live as independent a life as possible, rich in purpose, meaning and personal fulfilment and to achieve all they can

The project is registered with and inspected by the Care Commission. Reports are available on request.

If you would like a summary of this leaflet in large print format, audiotape or in your community language, please e-mail, phone or write to us via the contacts below.

Ma tha giorrachadh den leabhran seo a dhìth oirbh anns a' chlà mhòr, air teip-claisneachd no anns a' chànan agaibh fhèin, cuiribh fòn no sgrìobhaibh thugainn aig na h-àireamhan gu h-ìseal.

Aby otrzymać streszczenie niniejszej ulotki dużym drukiem, kasetę magnetofonową lub wersję w swoim ojczystym języku, prosimy skontaktować się z nami pocztą elektroniczną, telefonicznie lub listownie, korzystając z danych kontaktowych podanych poniżej.

यदि आपको इस लीफ्लेट का सारांश बड़े अक्षरों में, ऑडियो टेप या अपनी भाषा में चाहिए, तो कृपया नीचे दिए गए संपर्क पर ई-मेल करें, फोन करें या लिखें।



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এই তথ্যপত্রের একটি সারাংশ মোটা হরফে, ক্যাসেটে রেকর্ড করে বা আপনার নিজ ভাষায় চাইলে অনুগ্রহ করে নিচের যোগাযোগের বিবরণ ব্যবহার করে আমাদেরকে ইমেইল, ফোন করবেন বা চিঠি লিখবেন।

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਦਾ ਸੰਖੇਪ ਵੱਡੀ ਛਪਾਈ ਦੇ ਰੂਪ, ਸੁਣਨ ਵਾਲੀ ਟੇਪ ਤੇ ਜਾਂ ਮਾਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਈ-ਮੇਲ ਜਾਂ ਫੋਨ ਕਰੋ ਜਾਂ ਹੋਰ ਸੰਖੇਪ ਸੰਪਰਕਾਂ ਲਈ ਲਿਖੋ।

اگر آپ اس لیفلٹ (کتابچہ) کا خلاصہ بڑی طباعت،  
آڈیو ٹیپ یا اپنی زبان میں حاصل کرنا چاہتے ہیں تو  
براہ مہربانی ہم سے مندرجہ ذیل ای میل، ٹیلیفون یا  
پتے پر رابطہ قائم کریں۔

إذا كنت ترغب في الحصول على ملخص عن هذه النشرة بأحرف كبيرة أو على شريط سماعي (كاسيت) أو بلغتك الأم فالرجاء الاتصال بنا عن طريق البريد الإلكتروني أو الهاتف أو الكتابة لنا على العنوان الموضح أدناه.

如欲索取本單張摘要的特大字體、錄音帶或中文（廣東話）版本，請發送電郵、致電或來信向我們提出要求，我們的聯絡資料如下。

The Mungo Foundation, formerly the Community Social Services Department of the Archdiocese of Glasgow, is an independent organisation in the voluntary sector. The Mungo Foundation is a company limited by guarantee registered in Scotland (SC256488) and is a registered charity (SC035078).