



**the mungo  
foundation**

life justice community

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## **Mental Health**

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## **Batson Street Project**

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**Batson Street Project**  
**74 Batson Street, Glasgow G42 7HG**  
**Tel: 0141 423 1413**  
**Email: [batsonstreet@themungofoundation.org.uk](mailto:batsonstreet@themungofoundation.org.uk)**

# Referral Criteria

Batson Street Project provides services for adults over 18 years of age who experience mental health problems. Referrals are made by local authority Care Managers or health professionals. A single shared assessment will be carried out with the service users needs and desires at the centre of all discussions.

Service users will be invited to visit the project prior to moving in, in order to get to know staff and other service users and to ensure that they are confident that the service will meet their needs.

# Services Offered

24 hour flexible support from an experienced, committed and trustworthy staff team

.....  
A named key worker

.....  
A person centred and regularly reviewed care support plan developed with the service user which recognises their individual rights, needs and choices

.....  
A safe, secure and enabling living environment

.....  
Support to enable the service user to expand their capabilities and achievements by accessing a range of community services, resources and activities; to live a life rich in purpose and personal fulfilment and to achieve all they can

Support to enable the service users to develop and maintain social networks, recreational, educational and / or occupational interests

.....  
Support to access appropriate health care, counselling and advice

.....  
Designated smoking room in the care home

.....  
Trained staff who will support the service user in a flexible and professional manner

.....  
The project is registered with and inspected by the Care Commission. Reports are available on request.

# Service User Charter

**Each service user will have the right to:**

**be treated as an individual**

**dignity, privacy and respect**

**participate in the planning of your care or support plan**

**receive care or support appropriate to your needs**

**expect confidentiality at all times**

**independence and accountability for your own actions**

**undertake individual tasks**

**equal opportunities in relation to services**

**access a formal complaints procedure and to be represented by a friend or advisor if you so wish**

# Batson Street Project

Batson Street Project is a registered care home and housing support service supporting adults who experience severe and enduring mental health problems to live independently in the community. It offers two distinct levels of care and support. The core house is home to seven service users who receive intensive levels of support, while a further seven living in individual flats will receive more varied levels of support, according to their individual assessed needs.

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**It's good to have your privacy, have  
company and be able to do your  
own thing.**

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If you would like a summary of this leaflet in large print format, audiotape or in your community language, please e-mail, phone or write to us via the contacts below.

Ma tha giorrachadh den leabhran seo a dhìth oirbh anns a' chlà mhòr, air teip-claisneachd no anns a' chànan agaibh fhèin, cuiribh fòn no sgrìobhaibh thugainn aig na h-àireamhan gu h-ìseal.

Aby otrzymać streszczenie niniejszej ulotki dużym drukiem, kasetę magnetofonową lub wersję w swoim ojczystym języku, prosimy skontaktować się z nami pocztą elektroniczną, telefonicznie lub listownie, korzystając z danych kontaktowych podanych poniżej.

यदि आपको इस नौकलेन का सारांश बड़े अक्षरों में, ऑडियो टेप या अपनी भाषा में चाहिए, तो कृपया नीचे दिए गए संपर्क नं. में मेल करें, फोन करें या लिखें।



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এই তথ্যপত্রের একটি সারাংশ মোটা হরফে, ক্যাসেটে রেকর্ড করে বা আপনার নিজ ভাষায় চাইলে অনূগ্রহ করে নিচের যোগাযোগের বিবরণ ব্যবহার করে আমাদেরকে ইমেইল, ফোন করবেন বা চিঠি লিখবেন।

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਦਾ ਸੰਖੇਪ ਵੱਡੀ ਛਪਾਈ ਦੇ ਰੂਪ, ਸੁਣਨ ਵਾਲੀ ਟੇਪ ਤੇ ਜਾਂ ਮਾਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਈ-ਮੇਲ ਜਾਂ ਫੋਨ ਕਰੋ ਜਾਂ ਹੋਰ ਸੰਖੇਪ ਸੰਪਰਕਾਂ ਚਾਹੀ ਲਿਖੋ।

اگر آپ اس لیفلٹ (کافیج) کا خلاصہ بڑے خطا میں چاہتے ہیں، آڈیو ٹیپ یا اپنی زبان میں حاصل کرنا چاہتے ہیں تو براہ مہربانی ہم سے مندرجہ ذیل ای میل، ٹیلیفون یا پتہ پر رابطہ قائم کریں۔

إذا كنت ترغب في الحصول على ملخص عن هذه النشرة بأحرف كبيرة أو على شريط سماعي (كاسيت) أو بلغتك الأم فالرجاء الاتصال بنا عن طريق البريد الإلكتروني أو الهاتف أو الكتابة لنا على العنوان الموضح أدناه.

如欲索取本單張摘要的特大字體、錄音帶或中文（廣東話）版本，請發送電郵、致電或來信向我們提出要求，我們的聯絡資料如下。

The Mungo Foundation, formerly the Community Social Services Department of the Archdiocese of Glasgow, is an independent organisation in the voluntary sector. The Mungo Foundation is a company limited by guarantee registered in Scotland (SC256488) and is a registered charity (SC035078).