



**the mungo
foundation**

life justice community

Learning Disability

Broomloan Court Project

**Broomloan Court Project, Unit 17 Festival Business
Centre, 150 Brand Street, Glasgow G51 1DH
Tel: 0141 314 0015
Email: broomloancourt@themungofoundation.org.uk**

Service User Charter

Each service user will have the right to:

be treated as an individual

dignity, privacy and respect

participate in the planning of your care or support plan

receive care or support appropriate to your needs

expect confidentiality at all times

independence and accountability for your own actions

undertake individual tasks

equal opportunities in relation to services

access a formal complaints procedure and to be represented by a friend or advisor if you so wish

Broomloan Court Project

The Broomloan Court Project provides support for 12 adults with mild to moderate learning disabilities.

The project is situated in the Ibrox area of Glasgow and one house in Kinning Park, with facilities and provisions to enable staff to meet the needs and aspirations of service users.

The project is registered with the Care Commission as a Housing Support / Care at Home service. It is the aim of The Mungo Foundation to enable the service users of Broomloan Court to live their lives to the full and actively participate within their community.

Referral Criteria

Broomloan Court Project works in partnership with service users, families, social workers and other professionals to enable a person centred service to be provided.

Referrals are made through the council's Social Work Department. Care Managers will contact the project and then meet with the project manager to discuss the Single Shared Assessment. If the person is suitable for the project an admission action plan will be devised detailing visits, overnight stays, meetings with families / carers and a projected moving in date

Services Offered

- Holistic approach to care and support
- 24 hr support
- Named keyworker for every service user
- Person centred support plans
- As required support with personal care
- Support to access local facilities
- Access to local and specialised health services
- Access to specialised learning disabilities services
- Access to day care facilities
- Access to local college placements
- Support to enter employment
- Support to take regular holidays
- Support to meet all religious / spiritual needs
- 6 monthly reviews of support provided
- Regular family / carer newsletter

The staff team at Broomloan Court are committed to providing a high standard of care to the clients needs on a daily basis, supporting them to reach their full potential, set goals and integrate fully within the community around them.

The project is registered with and inspected by the Care Commission. Copies of reports will be sent to families / carers, who will also be invited to be present at announced inspections. Reports are also available on request.

“

After living so long in hospital I like to be able to do what I want and not be told what to do.

”

If you would like a summary of this leaflet in large print format, audiotape or in your community language, please e-mail, phone or write to us via the contacts below.

Ma tha giorrachadh den leabhran seo a dhìth oirbh anns a' chlà mhòr, air teip-claisneachd no anns a' chànan agaibh fhèin, cuiribh fòn no sgrìobhaibh thugainn aig na h-àireamhan gu h-ìseal.

Aby otrzymać streszczenie niniejszej ulotki dużym drukiem, kasetę magnetofonową lub wersję w swoim ojczystym języku, prosimy skontaktować się z nami pocztą elektroniczną, telefonicznie lub listownie, korzystając z danych kontaktowych podanych poniżej.

यदि आपको इस लीफ्लेट का सारांश बड़े अक्षरों में, ऑडियो टेप या अपनी भाषा में चाहिए, तो कृपया नीचे दिए गए संपर्क पर ई-मेल करें, फोन करें या लिखें।



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এই তথ্যপত্রের একটি সারাংশ মোটা হরফে, ক্যাসেটে রেকর্ড করে বা আপনার নিজ ভাষায় চাইলে অনুগ্রহ করে নিচের যোগাযোগের বিবরণ ব্যবহার করে আমাদেরকে ইমেইল, ফোন করবেন বা চিঠি লিখবেন।

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਦਾ ਸੰਖੇਪ ਵੱਡੀ ਛਪਾਈ ਦੇ ਰੂਪ, ਸੁਣਨ ਵਾਲੀ ਟੇਪ ਤੇ ਜਾਂ ਮਾਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਈ-ਮੇਲ ਜਾਂ ਫੋਨ ਕਰੋ ਜਾਂ ਹੋਰ ਸੰਖੇਪ ਸੰਪਰਕਾਂ ਲਈ ਲਿਖੋ।

اگر آپ اس لیفلٹ (کتابچہ) کا خلاصہ بڑی طباعت،
آڈیو ٹیپ یا اپنی زبان میں حاصل کرنا چاہتے ہیں تو
براہ مہربانی ہم سے مندرجہ ذیل ای میل، ٹیلیفون یا
پتے پر رابطہ قائم کریں۔

إذا كنت ترغب في الحصول على ملخص عن هذه النشرة بأحرف كبيرة أو على شريط سماعي (كاسيت) أو بلغتك الأم فالرجاء الاتصال بنا عن طريق البريد الإلكتروني أو الهاتف أو الكتابة لنا على العنوان الموضح أدناه.

如欲索取本單張摘要的特大字體、錄音帶或中文（廣東話）版本，請發送電郵、致電或來信向我們提出要求，我們的聯絡資料如下。

The Mungo Foundation, formerly the Community Social Services Department of the Archdiocese of Glasgow, is an independent organisation in the voluntary sector. The Mungo Foundation is a company limited by guarantee registered in Scotland (SC256488) and is a registered charity (SC035078).