



**the mungo
foundation**

life justice community

Learning Disability

Elderslie Project

**Elderslie Project, No. 1 Bungalows,
14 Cherrywood Road, Elderslie, Paisley PA5 9EE
Tel: 01505 327 787
Email: elderslieproject@ukonline.co.uk**

Service User Charter

Each service user will have the right to:

be treated as an individual

dignity, privacy and respect

participate in the planning of your care or support plan

receive care or support appropriate to your needs

expect confidentiality at all times

independence and accountability for your own actions

undertake individual tasks

equal opportunities in relation to services

access a formal complaints procedure and to be represented by a friend or advisor if you so wish

Elderslie Project

The Elderslie Project provides support for ten adults with severe to profound physical and learning disabilities.

The project comprises two purpose built bungalows with facilities and provisions to enable staff to meet the needs and aspirations of service users.

The Mungo Foundation supports service users of the Elderslie Project who live in the Cherrywood Bungalows to live their lives to the full within their community.

Referral Criteria

The Elderslie Project works in partnership with Renfrewshire Council, Greater Glasgow and Clyde health staff and other stakeholders to enable a high quality service to be provided.

Referrals are made through the council's Social Work Department. Care Managers will contact the project; and then meet with the project manager to discuss the Single Shared Assessment. If the person is suited to moving in an admission action plan will be devised detailing visits; overnight stays; meetings with families / carers and a projected moving in date.

The Care Manager will also carry out a financial assessment which will detail any personal contributions to be made to the service.

Services Offered

Holistic approach to care and support

24 hr support

Named keyworker for every service user

Person centred support plans

As required support with personal care

Access to local facilities

Contact with local and specialised health services

Support to access specialised learning disabilities services

Support to attend day care facilities / college

Support to take regular holidays

Sensory room

Multi-medium approach to communication

Support to meet all religious / spiritual needs

Supported access to hydrotherapy

6 monthly reviews of support provided

Regular family / carer newsletter

The staff team at Elderslie are committed to providing a high standard of care to the clients needs on a daily basis, supporting them to reach their full potential, set goals and integrate fully within the community around them.

The project is registered with and inspected by the Care Commission. Copies of reports will be sent to families / carers; who will also be invited to be present at announced inspections. Reports are also available on request.

“

After living so long in hospital I like to be able to do what I want and not be told what to do.

”

If you would like a summary of this leaflet in large print format, audiotape or in your community language, please e-mail, phone or write to us via the contacts below.

Ma tha giorrachadh den leabhran seo a dhìth oirbh anns a' chlà mhòr, air teip-claisneachd no anns a' chànan agaibh fhèin, cuiribh fòn no sgrìobhaibh thugainn aig na h-àireamhan gu h-ìseal.

Aby otrzymać streszczenie niniejszej ulotki dużym drukiem, kasetę magnetofonową lub wersję w swoim ojczystym języku, prosimy skontaktować się z nami pocztą elektroniczną, telefonicznie lub listownie, korzystając z danych kontaktowych podanych poniżej.

यदि आपको इस नौकलेन का सारांश बड़े अक्षरों में, ऑडियो टेप या अपनी भाषा में चाहिए, तो कृपया नीचे दिए गए संपर्क नं. में मेल करें, फोन करें या लिखें।

এই তথ্যপত্রের একটি সারাংশ মোটা হরফে, ক্যাসেটে রেকর্ড করে বা আপনার নিজ ভাষায় চাইলে অনুগ্রহ করে নিচের যোগাযোগের বিবরণ ব্যবহার করে আমাদেরকে ইমেইল, ফোন করবেন বা চিঠি লিখবেন।

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਦਾ ਸੰਖੇਪ ਵੱਡੀ ਛਪਾਈ ਦੇ ਰੂਪ, ਸੁਣਨ ਵਾਲੀ ਟੇਪ ਤੇ ਜਾਂ ਮਾਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਈ-ਮੇਲ ਜਾਂ ਫੋਨ ਕਰਕੇ ਜਾਂ ਠੀਕ ਸਿੱਖੇ ਸੰਪਰਕਾਂ ਰਾਹੀਂ ਲਿਖੋ।

اگر آپ اس لیفلٹ (کافیج) کا خلاصہ بڑے خطا میں چاہتے ہیں، آڈیو ٹیپ یا اپنی زبان میں حاصل کرنا چاہتے ہیں تو براہ مہربانی ہم سے مندرجہ ذیل ای میل، ٹیلیفون یا پتہ پر رابطہ قائم کریں۔

إذا كنت ترغب في الحصول على ملخص عن هذه النشرة بأحرف كبيرة أو على شريط سماعي (كاسيت) أو بلغتك الأم فالرجاء الاتصال بنا عن طريق البريد الإلكتروني أو الهاتف أو الكتابة لنا على العنوان الموضح أدناه.

如欲索取本單張摘要的特大字體、錄音帶或中文（廣東話）版本，請發送電郵、致電或來信向我們提出要求，我們的聯絡資料如下。



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**196 Clyde Street
Glasgow G1 4JY
Tel: 0141 226 1610
themungofoundation.org.uk**

The Mungo Foundation, formerly the Community Social Services Department of the Archdiocese of Glasgow, is an independent organisation in the voluntary sector. The Mungo Foundation is a company limited by guarantee registered in Scotland (SC256488) and is a registered charity (SC035078).