



**the mungo  
foundation**

life justice community

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## **Respite Care**

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## **Langness Road Project**

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**Langness Road Project**  
**20 Langness Road, Glasgow G33 3NT**  
**Tel: 0141 774 4544**  
**Email: [langnessroad@themungofoundation.org.uk](mailto:langnessroad@themungofoundation.org.uk)**

# Service User Charter

Each service user will have the right to:

**be treated as an individual**

**dignity, privacy and respect**

**participate in the planning of your care or support plan**

**receive care or support appropriate to your needs**

**expect confidentiality at all times**

**independence and accountability for your own actions**

**undertake individual tasks**

**equal opportunities in relation to services**

**access a formal complaints procedure and to be represented by a friend or advisor if you so wish**

# Langness Road Project

Langness Road is part of The Mungo Foundation and offers a short stay service to adults (16–65 years) with Learning Disabilities.

The project is located in the Cranhill area of Glasgow and is a purpose built respite service that offers support for up to seven people.

The project offers single rooms with en-suite facilities, communal and private recreational areas and is fully equipped with facilities for people with physical disabilities.

The project provides short break support for seven adults with learning disabilities some of whom have additional physical difficulties.

# Referral Criteria

Langness Road offers short breaks to people with a learning disability over the age of 16. Anyone can make a referral on your behalf but funding must be agreed by the Council and an assessment carried out prior to living at Langness Road.

To access Langness Road you will have to have a Care Manager who has completed an assessment of your needs in partnership with you. You will be allocated a specific number of nights on an annual basis usually April — March. The number of nights will be dependent on your circumstances and support needs.

Introduction to short breaks will be arranged at your pace. Initially a visit to the unit with your Care Manager, family or both will help you decide if you want to stay at Langness

# Services Offered

You will have access to:

An identified link worker who will co-ordinate your support plan

Caring and dedicated staff team in a friendly environment

A full comprehensive support plan detailing you specific needs

In-house meetings to discuss social activities and menu planning

Day care support if required.

Risk assessments to ensure you have a safe environment

A formal review, one per year, to ensure that the service continues to meet your support requirements.

Single rooms with en-suite facilities.

Social activities which are suitable to you

Wakened night staff

The project is registered with and inspected by the Care Commission. Copies of reports will be sent to families / carers; who may also be invited to be present at announced inspections. Reports are also available on request.

“

Respite has made such a difference to my life. It's great to be able to do things other families take for granted.

”

If you would like a summary of this leaflet in large print format, audiotape or in your community language, please e-mail, phone or write to us via the contacts below.

Ma tha giorrachadh den leabhran seo a dhìth oirbh anns a' chlà mhòr, air teip-claisneachd no anns a' chànan agaibh fhèin, cuiribh fòn no sgrìobhaibh thugainn aig na h-àireamhan gu h-ìseal.

Aby otrzymać streszczenie niniejszej ulotki dużym drukiem, kasetę magnetofonową lub wersję w swoim ojczystym języku, prosimy skontaktować się z nami pocztą elektroniczną, telefonicznie lub listownie, korzystając z danych kontaktowych podanych poniżej.

यदि आपको इस नौकलेन का सारांश बड़े अक्षरों में, ऑडियो टेप या अपनी भाषा में चाहिए, तो कृपया नीचे दिए गए संपर्क नं. में मेल करें, फोन करें या लिखें।



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এই তথ্যপত্রের একটি সারাংশ মোটা হরফে, ক্যাসেটে রেকর্ড করে বা আপনার নিজ ভাষায় চাইলে অনূগ্রহ করে নিচের যোগাযোগের বিবরণ ব্যবহার করে আমাদেরকে ইমেইল, ফোন করবেন বা চিঠি লিখবেন।

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਦਾ ਸੰਖੇਪ ਵੱਡੀ ਛਪਾਈ ਦੇ ਰੂਪ, ਸੁਣਨ ਵਾਲੀ ਟੇਪ ਤੇ ਜਾਂ ਮਾਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਈ-ਮੇਲ ਜਾਂ ਫੋਨ ਕਰਕੇ ਜਾਂ ਚਿੱਠੀ ਲਿਖਕੇ ਸੰਪਰਕ ਕਰੋ।

اگر آپ اس لیفلٹ (کافیج) کا خلاصہ بڑے خطا میں چاہتے ہیں، آڈیو ٹیپ یا اپنی زبان میں حاصل کرنا چاہتے ہیں تو براہ مہربانی ہم سے مندرجہ ذیل ای میل، ٹیلیفون یا پتہ پر رابطہ قائم کریں۔

إذا كنت ترغب في الحصول على ملخص عن هذه النشرة بأحرف كبيرة أو على شريط سماعي (كاسيت) أو بلغتك الأم فالرجاء الاتصال بنا عن طريق البريد الإلكتروني أو الهاتف أو الكتابة لنا على العنوان الموضح أدناه.

如欲索取本單張摘要的特大字體、錄音帶或中文（廣東話）版本，請發送電郵、致電或來信向我們提出要求，我們的聯絡資料如下。

The Mungo Foundation, formerly the Community Social Services Department of the Archdiocese of Glasgow, is an independent organisation in the voluntary sector. The Mungo Foundation is a company limited by guarantee registered in Scotland (SC256488) and is a registered charity (SC035078).