



**the mungo
foundation**

life justice community

Older People

McNeil Street Project

McNeil Street Project
57 McNeil Street, Glasgow G5 0NQ
Tel: 0141 420 6712
Email: mcneilstreet@themungofoundation.org.uk

Service User Charter

Each service user will have the right to:

be treated as an individual

dignity, privacy and respect

participate in the planning of your care or support plan

receive care or support appropriate to your needs

expect confidentiality at all times

independence and accountability for your own actions

undertake individual tasks

equal opportunities in relation to services

access a formal complaints procedure and to be represented by a friend or advisor if you so wish

McNeil Street Project

McNeil Street Project is a specialised residential care home service based in the Gorbals area of Glasgow which provides eight places for older people who have dementia. The service offers single en-suite bedrooms and shared communal areas. The staffing ratios reflect the individualised care provided.

Referral Criteria

In order to be referred for admission to the home, you need to contact your local Social Work office. A care manager will then be allocated to you and they will carry out an assessment of your needs. If you are being referred for admission, they will also carry out a financial assessment to determine how much you will pay towards the cost of living at McNeil Street.

After this process and following your referral from social work, staff will arrange for you to come and visit the home. They will talk to you about the home and what happens there and the next way to help you to move into the home.

Services Offered

- Single en-suite bedrooms
- Range of activities and outings
- Residents' day room
- Hairdressing service (additional charge)
- Enclosed gardens to the rear of the building
- Residents' meetings
- Individual care planning sessions
- Flexible mealtimes
- Choice of menu

The Project is registered with and inspected by the Care Commission. Reports are available on request.

“

I was worried about moving in but soon settled and realised this is the best place for me.

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If you would like a summary of this leaflet in large print format, audiotape or in your community language, please e-mail, phone or write to us via the contacts below.

Ma tha giorrachadh den leabhran seo a dhìth oirbh anns a' chlà mhòr, air teip-claisneachd no anns a' chànan agaibh fhèin, cuiribh fòn no sgrìobhaibh thugainn aig na h-àireamhan gu h-ìseal.

Aby otrzymać streszczenie niniejszej ulotki dużym drukiem, kasetę magnetofonową lub wersję w swoim ojczystym języku, prosimy skontaktować się z nami pocztą elektroniczną, telefonicznie lub listownie, korzystając z danych kontaktowych podanych poniżej.

यदि आपको इस नौकलेन का सारांश बड़े अक्षरों में, ऑडियो टेप या अपनी भाषा में चाहिए, तो कृपया नीचे दिए गए संपर्क नं. में मेल करें, फोन करें या लिखें।

এই তথ্যপত্রের একটি সারাংশ মোটা হরফে, ক্যাসেটে রেকর্ড করে বা আপনার নিজ ভাষায় চাইলে অনুগ্রহ করে নিচের যোগাযোগের বিবরণ ব্যবহার করে আমাদেরকে ইমেইল, ফোন করবেন বা চিঠি লিখবেন।

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਦਾ ਸੰਖੇਪ ਵੱਡੀ ਛਪਾਈ ਦੇ ਰੂਪ, ਸੁਣਨ ਵਾਲੀ ਟੇਪ ਤੇ ਜਾਂ ਮਾਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਈ-ਮੇਲ ਜਾਂ ਫੋਨ ਕਰਕੇ ਜਾਂ ਠੀਕ ਲਿਖੇ ਸੰਪਰਕਾਂ ਰਾਹੀਂ ਲਿਖੋ।

اگر آپ اس لیفلٹ (کافیج) کا خلاصہ بڑے خطا میں چاہتے ہیں، آڈیو ٹیپ یا اپنی زبان میں حاصل کرنا چاہتے ہیں تو براہ مہربانی ہم سے مندرجہ ذیل ای میل، ٹیلیفون یا پتہ پر رابطہ قائم کریں۔

إذا كنت ترغب في الحصول على ملخص عن هذه النشرة بأحرف كبيرة أو على شريط سماعي (كاسيت) أو بلغتك الأم فالرجاء الاتصال بنا عن طريق البريد الإلكتروني أو الهاتف أو الكتابة لنا على العنوان الموضح أدناه.

如欲索取本單張摘要的特大字體、錄音帶或中文（廣東話）版本，請發送電郵、致電或來信向我們提出要求，我們的聯絡資料如下。



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Glasgow G1 4JY
Tel: 0141 226 1610
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The Mungo Foundation, formerly the Community Social Services Department of the Archdiocese of Glasgow, is an independent organisation in the voluntary sector. The Mungo Foundation is a company limited by guarantee registered in Scotland (SC256488) and is a registered charity (SC035078).