



**the mungo
foundation**

life justice community

Day Centre

Rosewood Day Centre

Rosewood Day Centre
1 Ludovic Square, Johnstone PA5 8EE
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Service User Charter

Each service user will have the right to:

be treated as an individual

dignity, privacy and respect

participate in the planning of your care or support plan

receive care or support appropriate to your needs

expect confidentiality at all times

independence and accountability for your own actions

undertake individual tasks

equal opportunities in relation to services

access a formal complaints procedure and to be represented by a friend or advisor if you so wish

Rosewood Day Centre

The Rosewood Centre, developed in partnership with Renfrewshire Council, provides day opportunities to adults with complex learning and physical disabilities, who may have associated medical conditions and sensory impairments. The service is based in Johnstone, Renfrewshire.

The project can provide for eight service users at any given time. Placements are flexible, either full or part time, as agreed with Care Managers.

The service offers creative, educational and therapeutic opportunities in a safe environment based on a multi-medium approach to communication. The aim of the service is to enable service users to express and explore their own potential. The staff team work flexibly to meet the individual support needs of the service users.

Referral Criteria

The service is for adults aged 18 years upwards who have complex learning or physical disabilities. Referrals are made by Care Managers who will carry out a single shared assessment. An assessment period will be agreed, giving the service user and all involved the opportunity to familiarise themselves with the service and to ensure that they are confident that the service will meet their needs. Following a post assessment review a firm offer of placement at the project will be made where appropriate.

Services Offered

A multi-medium approach to communication developed for people with multiple disabilities which maximises the use of sensory stimulation

An environment which utilises sensory and tactile cues in order to orientate service users in time, place and activity

One to one key worker

A person-centred assessment process and care support plan developed with the service user which recognises their rights, needs and choices

Individual service review process and twelve week evaluation

Involvement in a daily community meeting using communication aids to explain the day's events and to facilitate self expression

Access to therapeutic activities e.g. programmes of hydrotherapy and rebound therapy take place regularly. The centre also has access to aromatherapy and massage sessions each week

Access to art & craft activities with the emphasis on personal development through art and music therapy

Access to both interactive and relaxation sensory rooms include i-Mac, Sound Beam and Midi Creator facilities

Access to physiotherapy for all service users including individual programmes, music and movement

Access to outreach tutors from Reid Kerr College working in art & design, music & technology and story telling

Support to enable the service user to expand their capabilities and achievements by also accessing mainstream community based activities and resources e.g. swimming, ice-skating

Use of project vehicles with wheelchair access

The project is registered with and inspected by the Care Commission.

“

I have surprised people with what I have achieved at Rosewood.

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If you would like a summary of this leaflet in large print format, audiotape or in your community language, please e-mail, phone or write to us via the contacts below.

Ma tha giorrachadh den leabhran seo a dhìth oirbh anns a' chlà mhòr, air teip-claisneachd no anns a' chànan agaibh fhèin, cuiribh fòn no sgrìobhaibh thugainn aig na h-àireamhan gu h-ìseal.

Aby otrzymać streszczenie niniejszej ulotki dużym drukiem, kasetę magnetofonową lub wersję w swoim ojczystym języku, prosimy skontaktować się z nami pocztą elektroniczną, telefonicznie lub listownie, korzystając z danych kontaktowych podanych poniżej.

यदि आपको इस लीफ्लेट का सारांश बड़े अक्षरों में, ऑडियो टेप या अपनी भाषा में चाहिए, तो कृपया नीचे दिए गए संपर्क पर ई-मेल करें, फोन करें या लिखें।



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এই তথ্যপত্রের একটি সারাংশ মোটা হরফে, ক্যাসেটে রেকর্ড করে বা আপনার নিজ ভাষায় চাইলে অনুগ্রহ করে নিচের যোগাযোগের বিবরণ ব্যবহার করে আমাদেরকে ইমেইল, ফোন করবেন বা চিঠি লিখবেন।

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਦਾ ਸੰਖੇਪ ਵੱਡੀ ਛਪਾਈ ਦੇ ਰੂਪ, ਸੁਣਨ ਵਾਲੀ ਟੇਪ ਤੇ ਜਾਂ ਮਾਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਈ-ਮੇਲ ਜਾਂ ਫੋਨ ਕਰੋ ਜਾਂ ਹੋਰ ਸੰਖੇਪ ਸੰਪਰਕਾਂ ਚਾਹੀ ਲਿਖੋ।

اگر آپ اس لیفلٹ (کتابچہ) کا خلاصہ بڑی طباعت،
آڈیو ٹیپ یا اپنی زبان میں حاصل کرنا چاہتے ہیں تو
براہ مہربانی ہم سے مندرجہ ذیل ای میل، ٹیلیفون یا
پتے پر رابطہ قائم کریں۔

إذا كنت ترغب في الحصول على ملخص عن هذه النشرة بأحرف كبيرة أو على شريط سماعي (كاسيت) أو بلغتك الأم فالرجاء الاتصال بنا عن طريق البريد الإلكتروني أو الهاتف أو الكتابة لنا على العنوان الموضح أدناه.

如欲索取本單張摘要的特大字體、錄音帶或中文（廣東話）版本，請發送電郵、致電或來信向我們提出要求，我們的聯絡資料如下。

The Mungo Foundation, formerly the Community Social Services Department of the Archdiocese of Glasgow, is an independent organisation in the voluntary sector. The Mungo Foundation is a company limited by guarantee registered in Scotland (SC256488) and is a registered charity (SC035078).