

16 March 2020

Dear

Re: Suspension of Community Support, HUB and Outreach Services

As part of our Coronavirus contingency plans, The Mungo Foundation has taken the decision to suspend the following services as detailed below. We appreciate that the service you receive is important and specific to your needs; however, the development and spread of the Coronavirus and the need for enhanced infection control mean that our community based and outreach supports (that require travel and gatherings in public and community places) will be suspended until further notice. These include:

- ASSIST Outreach Support
- HUB and spoke community Alcohol and Addiction Services
- CSS Community Support

The wellbeing and safety of those we support, their friends and families and our staff are of paramount importance to us, and we appreciate that our decision may cause anxiety and discomfort. As such, it is our intention to examine how best we can keep in contact with you during this period via telephone, Skype, Face Time or social media platforms. Additionally, we are actively looking at whether we can offer modified support or contact via virtual meeting rooms or communication apps such as WhatsApp. Your key worker and support staff will make sure that they speak with you about how we can best support you and will agree with you the methods of support or arrangements for contact that we can provide during this period.

I appreciate that this is a difficult time for many of us and thank you for your patience and cooperation as we implement these important measures.

Yours sincerely

Patricia Donnelly
Chief Executive